

Intercarrier Compensation Panel Record Request

Request: Please provide a corrected version of Verizon Exhibit 27, Verizon VA's Revised Rebuttal Testimony on Business Process Mediation Issues.

Response: A copy is attached. Verizon filed this version of this testimony with the Commission and served it on all parties on October 1.

Verizon VA Exhibit 27 (corrected)

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

In the Matter of)	
Petition of WorldCom, Inc. Pursuant)	
to Section 252(e)(5) of the)	
Communications Act for Expedited)	
Preemption of the Jurisdiction of the)	CC Docket No. 00-218
Virginia State Corporation Commission)	
Regarding Interconnection Disputes)	
with Verizon Virginia Inc., and for)	
Expedited Arbitration)	
)	
In the Matter of)	CC Docket No. 00-249
Petition of Cox Virginia Telecom, Inc.)	
)	
In the Matter of)	CC Docket No. 00-251
Petition of AT&T Communications of)	
Virginia Inc., etc.)	

VERIZON VA'S REVISED REBUTTAL TESTIMONY ON MEDIATION ISSUES¹
(CATEGORIES I AND III THROUGH VII)

BUSINESS PROCESS

KAY SCHNEIDER
MARIANN C. TRIANO
MARYELLEN LANGSTINE
JONATHAN B. SMITH
WILLIAM H. GREEN

October 1, 2001

¹ This testimony, originally filed on September 5 and revised on September 20, is revised again to add Jonathan Smith to the witness panel, to delete Warren Geller from that panel, and to make substantive corrections to rebuttal testimony regarding Issue IV-74.

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1
2 **I. INTRODUCTION**

3 **Q. PLEASE STATE YOUR NAME, YOUR POSITION WITH VERIZON AND**
4 **YOUR BUSINESS ADDRESS.**

5 A. My name is Kay Schneider. I am employed by Verizon as a Specialist – Systems
6 Support. My business address is 600 Hidden Ridge, Irving, TX.

7 My name is Maryellen Langstine. Since September 1, 2000, I have served as
8 Director Competitive Local Exchange Carrier (“CLEC”) Customer Support. My
9 business address is 741 Zeckendorf Boulevard, Garden City, New York.

10 My name is Mariann Triano. I am employed by Verizon as a Specialist-- Systems
11 Support. My business address is 650 Park Avenue, East Orange, New Jersey. My
12 educational and telecommunications experience is set forth on Exhibit BP-1-a.

13 My name is Jonathan Smith. I am employed by Verizon Services Corp as
14 Executive Director Local Interconnection Billing and 271 Support. My business
15 address is 500 Summit Lake Drive, Valhalla, New York.

16 My name is William H. Green. I am employed by Verizon Services Group as
17 Senior Specialist -- E-911 Wholesale Product Manager. My business address is
18 1095 Avenue of the Americas, New York, New York.

19
20 **Q. ARE YOU THE SAME WITNESSES WHO FILED DIRECT TESTIMONY**
21 **ON BUSINESS PROCESS MEDIATION ISSUES ON JULY 31, 2001?**

1 A. Yes, except that Mariann Triano has been added to the panel.

2

3 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

4 A. The purpose of our testimony is rebut WorldCom's positions with regard to
5 Business Process issues that had been on the mediation track, but remain
6 unresolved. Specifically, those are Issue IV-56, which concerns Verizon VA's
7 participation in the National Consumers Telecommunications Data Exchange
8 ("NCTDE"); Issue IV-74, which concerns billing and billing procedures; and
9 Issue IV-79, which concerns 911 service.

10

11 **II. ISSUE IV-56: NCTDE**

12 **Q. HAVE YOU READ THE TESTIMONY OF WORLD COM WITNESS**
13 **SHERRY LICHTENBERG?**

14 A. Yes.

15

16 **Q. WHAT ISSUE REMAINS BETWEEN THE PARTIES?**

17 A. There are really two issues here. First, WorldCom seeks to have the Commission
18 require Verizon VA to participate in the NCTDE, allegedly so that it could obtain
19 Verizon VA's customer payment history. In the alternative, WorldCom seeks
20 access to Verizon VA's customer payment history through some other
21 unproposed means.

22

1 **Q. IS WORLDCOM’S PROPOSED LANGUAGE CONSISTENT WITH ITS**
2 **STATED OBJECTIVE?**

3 A. No. According to WorldCom Witness Lichtenberg, WorldCom seeks to have the
4 Commission require that Verizon VA participate in the NCTDE so that
5 WorldCom will have “equal access” to Verizon VA’s payment history
6 information. WorldCom, however, operates under the mistaken premise that the
7 NCTDE retains customer payment history.

8
9 **Q. DOES THE NCTDE RETAIN CUSTOMER PAYMENT HISTORY?**

10 A. No, customer payment history is not retained in the NCTDE. Match reports that
11 are returned from the NCTDE show only the original balance and current balance
12 of the customer. Customer payment history is never even sent to the NCTDE.
13 Contrary to what WorldCom’s proposed language describes, the NCTDE does not
14 contain delinquency information on current accounts (*cf.* § 2.1.4.1.5 of
15 WorldCom’s proposed interconnection agreement), all unpaid closed accounts
16 that have been submitted to the NCTDE are unpaid final accounts; nor does the
17 NCTDE contain any information about the length of time the customer had
18 service with its prior local or intraLATA toll provider (*cf.* § 2.1.4.1.6 of
19 WorldCom’s proposed interconnection agreement). Connect and disconnect dates
20 of local service unpaid closed accounts are submitted when the account is sent to
21 the NCTDE.

1 **Q. IF CUSTOMER PAYMENT HISTORY IS NOT RETAINED IN THE**
2 **NCTDE, PLEASE DESCRIBE WHAT THE NCTDE DOES RETAIN.**

3 A. The NCTDE is a database maintained by Equifax that is shared by multiple
4 telecommunications companies including Long Distance carriers and some
5 CLECs and ILECs. Based on information submitted by carriers from several
6 states, the NCTDE attempts to match a member's new service connection orders
7 with outstanding unpaid final accounts from any of the other members and helps
8 to locate former customers whose service was terminated with an unpaid balance.
9 All matches are "blind", meaning that the match is returned only as "local" or
10 "long distance", etc. The initial report from a member to the NCTDE includes the
11 customer's full name, social security number, other identification information,
12 address, service date, previous address, service disconnect date, disconnect
13 reason, report date (which is not necessarily the date the last payment was
14 received), and the current amount due. Members of the NCTDE send an update
15 only when a payment is received and this payment record overlays the existing
16 record. When a new payment or update is submitted to the NCTDE, it is treated
17 as an "addition" or "subtraction" from the original balance. The system
18 recalculates the current balance amount and posts the new current balance. No
19 information is submitted that includes payment history when the account was
20 active or whether the account was an "on-time" customer or a "late-paying"
21 customer.

1 **Q. WOULD VERIZON VA BENEFIT FROM PARTICIPATION IN THE**
2 **NCTDE?**

3 A. No. In fact, in those former GTE territories where Verizon does participate in the
4 NCTDE, Verizon terminated its membership on August 17, 2001. As described
5 in our Direct Testimony filed on August 17, Verizon spent a considerable amount
6 of money to participate in the NCTDE in its former GTE service territories with
7 no reciprocal benefit. Furthermore, should Verizon VA be required to participate
8 in the NCTDE, it would be forced to pay for the system design and infrastructure
9 necessary to participate in this data exchange with no means to recover this
10 expense. Finally, Verizon VA's legal obligations would prohibit it from acting
11 upon the information in the same manner that CLECs can. Verizon VA cannot
12 deny service to a new customer based on a match with a long distance carrier or
13 CLEC that it receives from the NCTDE. Verizon VA can only require a new
14 customer to pay regulated charges when the match leads back to Verizon VA.
15 Verizon VA does not do an on-line check to NCTDE at the time the order is
16 placed. It is only batch after the service is already installed. Long distance
17 carriers have options available when they pull a match with another member, such
18 as requesting a deposit or requiring a customer to put monthly payments on a
19 credit card.

1 **Q. WORLDCom PROPOSES THAT, IN THE EVENT THE COMMISSION**
2 **DECLINES TO ORDER VERIZON VA TO PARTICIPATE IN THE**
3 **NCTDE, VERIZON VA SHOULD BE DIRECTED “TO MAKE THE**
4 **PAYMENT HISTORY SECTION OF THE CUSTOMER’S CSR**
5 **AVAILABLE AS PART OF THE PRE-ORDER PROCESS.”**
6 **WORLDCom WITNESS LICHTENBERG, AT 9. SHOULD VERIZON**
7 **VA BE REQUIRED TO MAKE THIS INFORMATION AVAILABLE?**

8 A. No. WorldCom seeks to require Verizon VA to provide payment history on
9 current and final accounts to assist it in determining the credit-worthiness of its
10 new customers. Verizon VA strongly opposes this proposal. First, WorldCom
11 may use the same methods that all business use to obtain credit information about
12 potential customers. Indeed, WorldCom presumably has such information
13 regarding its IXC customers. Second, under WorldCom’s proposal, Verizon VA
14 would be required to furnish credit information to an outside company
15 (WorldCom), effectively acting like a credit bureau subject to the requirements of
16 the Fair Credit Reporting Act. In addition, Verizon VA might then be required to
17 provide the same service to all other carriers. There is absolutely no basis for
18 WorldCom’s demand that Verizon VA become its credit reporting agency for
19 free. Such an absurd result was never contemplated by Congress or the
20 Commission. Rather than saddle ILECs with an unintended burden of reporting
21 consumer credit information, WorldCom may obtain such information from
22 companies like Equifax, just as Verizon VA does.

1 **III. ISSUE IV-74: INTERIM, STANDARD AND COLLOCATION BILLING**

2 **Q. HAVE YOU READ THE DIRECT TESTIMONY OF SHERRY**
3 **LICHTENBERG ON BEHALF OF WORLDCOM?**

4 A. Yes.

5
6 **Q. MS. LICHTENBERG ACCUSES VERIZON VA OF WITHHOLDING**
7 **USEFUL BILLING INFORMATION IN ORDER TO HINDER**
8 **WORLDCOM'S ENTRY INTO THE MARKETPLACE. CAN YOU**
9 **COMMENT ON THAT?**

10 A. That accusation is unfounded. What Ms. Lichtenberg conveniently ignores is the
11 fact that, by virtue of interconnection and resale, Verizon VA routinely provides
12 billing information to a myriad of CLECs, IXC's and other customers. As
13 explained in its initial answer to this issue, it would be extraordinarily
14 burdensome - if not *impossible* - for Verizon VA to maintain unique billing
15 procedures for each customer. Therefore, Verizon VA has in place a uniform set
16 of billing procedures that provide all CLECs with the information WorldCom
17 seeks. It seems fairly telling that only WorldCom has suggested that these
18 procedures are somehow deficient or unfair.

19
20 **Q. ACCORDING TO MS. LICHTENBERG, THOSE BILLING**
21 **PROCEDURES ARE UNILATERAL PROMULGATIONS OF VERIZON**
22 **VA THAT CAN BE CHANGED AT ANY TIME WITHOUT CLEC INPUT.**
23 **IS THAT RIGHT?**

1 A. No. Verizon VA's billing procedures are found in the CLEC Handbook and
2 Customer Support Website. Any change to those procedures would be dealt with
3 via the Change Management Process, where all interested parties have the
4 opportunity to discuss their respective points of view.
5

6 **Q. PLEASE COMMENT ON MS. LICHTENBERG'S STATEMENT THAT**
7 **"BILLING SHOULD BE BASED ON BOS-BDT, WHICH IS AN**
8 **INDUSTRY STANDARD ELECTRONIC METHOD OF ENCODING**
9 **BILLING INFORMATION."**

10 A. As stated on its website, Verizon VA will provide an electronic bill in the format
11 chosen by the CLEC from a list of available options. Bills for access services and
12 certain wholesale services (IOF, Collocation) billed from the CABS system are
13 currently available in BOS BDT format from Verizon VA. In addition, Verizon
14 VA is currently conducting a trial of BOS BDT formatted bills from the
15 expressTRAK system for other wholesale services (resale, UNE)..
16

17 **Q. DOES VERIZON VA AGREE THAT THE ELECTRONIC BILL SHOULD**
18 **BE DEEMED THE "BILL OF RECORD?"**

19 A. The "bill of record" for Verizon VA is the paper bill. After BOS BDT formatted
20 bills produced by the expressTRAK system have been thoroughly reviewed via its
21 quality assurance process, Verizon VA will offer CLECs the option to designate
22 BOS BDT formatted bills as their bill of record. Notice of effective dates for this
23 election will be made through Change Management.
24

1 **Q. HAVE YOU REVIEWED THE REVISED CONTRACT LANGUAGE**
2 **PROPOSED BY WORLDCOM THROUGH MS. LICHTENBERG’S**
3 **TESTIMONY?**

4 A. Yes.

6 **Q. PLEASE COMMENT ON THAT PROPOSED LANGUAGE.**

7 A. As a general proposition, Verizon VA simply cannot negotiate unique billing
8 practices with each CLEC. Trying to do so would create an unmanageable
9 situation for Verizon VA and would, inevitably, lead to confusion and breakdown
10 adversely affecting all CLECs. A uniform set of billing procedures, open to
11 discussion and evolution via the Change Management Process, is in everyone’s
12 best interests.

13
14 If, however, the Commission determines that Verizon VA must negotiate specific
15 billing procedures with WorldCom, then Verizon VA proposes the following
16 modifications to WorldCom’s proposed § 3.1.2. Most of these proposed changes
17 are self-explanatory. With regard to § 3.1.4, Verizon VA’s system does not allow
18 it to bill separately for capital costs.

19
20 3.1.2 Standard Billing

21 3.1.2.1 The providing Party will bill services in accordance with this
22 Section [3] and at the rates set forth in Attachment I. The providing Party
23 will use commercially reasonable efforts to provide accurate and auditable

1 electronic bills and to format its electronic bills in accordance with
2 national industry standard specifications and Verizon technical
3 documentation, as provided through Change Management, and consistent
4 with other Verizon commitments, including but not limited to the Plan of
5 Record submitted in accordance with Section VI of Appendix D to the
6 Commission's Merger Order. *In Re Application of GTE Corporation,*
7 *Transferor, and Bell Atlantic Corporation, Transferee*, CC Docket No. 98-
8 184 (released June 16, 2000). Where the providing Party is unable to
9 provide an electronic bill, the paper bill will be the "Bill of Record".

10 3.1.2.2 The providing Party will bill the purchasing Party on a monthly
11 basis under this Agreement. These monthly bills will include all
12 appropriate charges, credits and adjustments for the services that were
13 ordered, established, utilized, discontinued or performed during the
14 relevant billing period. The relevant billing period and whether services
15 are billed in arrears or in advance shall be based upon the type of service,
16 in accordance with any applicable tariff or, in the absence of a tariff, in
17 accordance with the interconnection agreement.

18 3.1.2.3 The providing Party will include the bill date on each invoice
19 transmitted to the purchasing Party. Unless otherwise provided in the
20 applicable tariff, the payment due date (as described in this Attachment)
21 shall be thirty (30) calendar days after the Bill Date. The providing Party
22 will transmit all invoices within ten (10) business days after the Bill Date.
23 Any invoice transmitted on a Saturday, Sunday or a day designated as a

1 holiday by the Parties' bill processing departments will be deemed
2 transmitted on the next business day. If the providing Party fails to
3 transmit an invoice within the time period specified above, the payment
4 due date for that invoice will be extended by the number of days it is late.

5 3.1.2.4 The providing Party will use the same account identification
6 numbers each month, unless it provides the purchasing Party with ten (10)
7 days advance written notice of any change. If either Party requests an
8 additional copy(ies) of a bill, such Party shall pay the other Party a
9 reasonable fee per additional bill copy, unless such copy was requested
10 due to an error or omission of the providing Party.

11 3.1.2.5 Except as otherwise specified in this Agreement, each Party shall
12 be responsible for (i) all costs and expenses it incurs in complying with its
13 obligations under this Agreement; and (ii) the development, modification,
14 technical installation and maintenance of any systems or other
15 infrastructure which it requires to comply with and to continue complying
16 with its responsibilities and obligations under this Agreement.

17 3.1.2.6 The providing Party and purchasing Party will identify a contact
18 person for the handling of any questions or problems that may arise during
19 the implementation and performance of the terms and conditions of this
20 Attachment.

21 3.1.4 Collocation

22 3.1.4.1 Verizon agrees to identify to MCI any nonrecurring costs
23 incurred under this Agreement associated with building the collocation

1 “cage.” Verizon will identify these nonrecurring costs in the OCC section
2 of the Collocation bill with specific USOCs. Verizon will bill all other
3 recurring Collocation rates to MCI in accordance with this Section [3].
4

5 **IV. ISSUE IV-79: 911 AND E911**

6 **Q. HAVE YOU READ THE DIRECT TESTIMONY OF ARIEL W. SIGUA ON**
7 **BEHALF OF WORLDCOM?**

8 A. Yes.
9

10 **Q. DO YOU AGREE WITH MR. SIGUA THAT THE ONLY REMAINING**
11 **DISPUTE INVOLVING 911 TRUNKING OR SERVICE IS WHAT HE**
12 **DESCRIBES AS THE “PSAP ISSUE?”?**

13 A. Yes. It is my understanding that WorldCom has accepted the 911 Attachment
14 proposed by Verizon VA, subject only to resolution of the PSAP issue.
15

16 **Q. WHAT IS VERIZON VA’S POSITION ON THAT ISSUE?**

17 A. WorldCom states that “Getting them (the ten digit numbers) directly from
18 Verizon is the easiest most efficient way for us (WorldCom) to obtain them.” *See*
19 *Sigua testimony at p. 4.* While asking Verizon may be the easiest way for
20 WorldCom to obtain these numbers, it is not the most efficient or accurate way to
21 determine the Public Safety Answering Point’s (“PSAP’s”) Alternate Routing
22 Scheme (“ARS”). Nor is the provision of these numbers by Verizon VA to other
23 CLECs authorized by the E-9-1-1 governing bodies of certain states.
24

1 The governing body that controls the PSAP is responsible for developing an ARS
2 that meets the needs of its particular jurisdiction. The purpose of the ARS is to
3 insure that there are no individual points of failure. In the event of a trunk failure,
4 some PSAPs use alternate routing numbers to redirect calls within the PSAP.
5 ARS numbers are assigned by PSAP governing bodies to Local
6 Telecommunications Carriers. The carriers, in turn, code ARS numbers into their
7 switches to use in the event of a trunk failure. In many cases, the number(s) are
8 assigned based on the anticipated call volumes determined by traffic studies done
9 at the PSAP. Therefore, a number assigned to Verizon VA may not be the same
10 number that is assigned to a particular CLEC. Privacy is also an issue, since
11 many of the ARS numbers are non-published.

12
13 In addition, not all CLECs are assigned a 10 digit ARS number. In the event of a
14 trunk failure, they route calls to another PSAP or to Operator Services. Finally,
15 Verizon VA cannot agree to WorldCom's proposed language because it could
16 then be adopted in another jurisdiction, where the Verizon company could not
17 adhere to it. In some jurisdictions, the PSAP governing bodies do not allow
18 Verizon to release the 10 digit ARS numbers. For instance, in Rhode Island the
19 governing body does not permit Verizon to provide the number to CLECs because
20 it screens each CLEC to ensure that E 9-1-1 is not circumvented by using the 10
21 digit number. CLECs sometimes do so to avoid the cost of developing the
22 required E 9-1-1 architecture. This architecture is, nonetheless, necessary to
23 ensure the public safety. Similarly, in New York City, Verizon is forbidden from

1 using the 10 digit number for its Operator Services and is also forbidden from
2 releasing this information to CLECs.

3

4 Implementation of the proper ARS is indeed a public safety issue. It is imperative
5 that WorldCom understand the Alternate Routing Scheme in each jurisdiction in
6 which it operates. WorldCom should determine, during its initial contact with the
7 PSAP, if a 10 digit number should be used in the case of a trunk failure and what
8 number should be used. If there is no 10 digit number used in a particular
9 jurisdiction, WorldCom should consult with the PSAP governing body to
10 determine WorldCom's role in that jurisdiction's ARS plan (*i.e.*, is there an
11 alternate PSAP, should the calls be routed to Operator Services, etc.). WorldCom
12 should then build and test all components of its E 9-1-1 architecture with the
13 PSAP, in accordance with the applicable ARS.

14

15 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

16 A. Yes.

Declaration of Kay Schneider

I declare under penalty of perjury that I have reviewed the foregoing panel testimony and that those sections to which I testified are true and correct.

Executed this 17th day of August, 2001.

 //ss//
Kay Schneider

Declaration of Mariann C. Triano

I declare under penalty of perjury that I have reviewed the foregoing panel testimony and that those sections to which I testified are true and correct.

Executed this 5th day of September, 2001.

_____/s/_____
Mariann C. Triano

Declaration of Maryellen T. Langstine

I declare under penalty of perjury that I have reviewed the foregoing panel testimony and that those sections to which I testified are true and correct.

Executed this 17th day of August, 2001.

//ss//
Maryellen T. Langstine

Declaration of Jonathan B. Smith

I declare under penalty of perjury that I have reviewed the foregoing panel testimony and that those sections to which I testified are true and correct.

Executed this 1st day of October, 2001.

//ss//

Jonathan B. Smith

Declaration of William H. Green

I declare under penalty of perjury that I have reviewed the foregoing panel testimony and that those sections to which I testified are true and correct.

Executed this 17th day of August, 2001.

//ss//
William H. Green

CURRICULUM VITAE FOR MARIANN C. TRIANO

Ms. Triano has twenty-nine years of experience with Verizon. She has held various staff positions in service orders, billing and live and final collection systems. In her current position, Specialist-- Systems Support, she is responsible for support of the live collection system used in the former Bell Atlantic territory.

Intercarrier Compensation Panel Record Request

Request: Please provide a copy of Verizon's counter-proposal to WorldCom's revised language concerning Issue IV-74 (Billing).

Response: As explained at the hearing, on October 12, WorldCom served Verizon with revised billing language in an effort to resolve Issue IV-74. WorldCom entered that proposal into evidence as WorldCom Exhibit 51. At that point, Verizon reserved the right to enter as evidence its counter-proposal to the WorldCom language. That counter-proposal, served on WorldCom on October 2, is attached hereto as Verizon Exhibit 82A.

[] Standard Billing

[] The providing Party will bill services in accordance with this Section [] and at the rates set forth in the Pricing Attachment. Consistent with the results of the operational trial described below, the providing Party will use commercially reasonable efforts to provide accurate and auditable electronic bills for wholesale services and to format its electronic bills in accordance with national industry standard specifications, as appropriate subject to Verizon's published Differences List.. As part of an operations trial for the state of Virginia beginning on or prior to the Effective Date of this Agreement, subject to MCI's conversion to Express Track, and continuing until such time as Verizon designates through Change Management, the BOS-BDT as available for election as the Bill of Record in Virginia, Verizon agrees to provide MCI with a BOS-BDT formatted electronic bill at no charge for UNE-P services and Network Elements provided under this Agreement. During the duration of this trial, the BOS-BDT bill will serve as the instrument from which MCI will audit and pay for UNE-P services and Network Elements provided under this Agreement, including the handling of billing disputes. MCI and Verizon agree to work together to identify and correct errors in the content and format of the BOS-BDT bill format and to share the information necessary to ensure that the final product (*i.e.*, a BOS-BDT formatted bill) is complete, accurate, and meets OBF standards subject to Verizon's published Differences List. Verizon agrees to make the BOS-BDT formatted bill the bill of record for MCI, at the same time Verizon designates the BOS-BDT as available for election as the bill of record in Virginia through Change Management.. Verizon will jurisdictionalize charges in the BOS-BDT bills to the extent reasonably possible.

[] The providing Party will bill the purchasing Party on a monthly basis under this Agreement. These monthly bills will include all appropriate charges, credits and adjustments for the services that were ordered, established, utilized, discontinued or performed during the relevant billing period.

[] The providing Party and the purchasing Party will work jointly to establish billing dates ("Bill Date") for each purchasing Party account within the state. The providing Party will include the Bill Date on each invoice transmitted to the purchasing Party. The providing Party will transmit all invoices within ten (10) business days after the Bill Date. Any invoice transmitted on a Saturday, Sunday or a day designated as a holiday by the Parties' bill processing departments will be deemed transmitted on the next business day. Except as otherwise provided in this Agreement, payment of amounts billed for Services provided under this Agreement, whether billed on a monthly basis or as otherwise provided in this Agreement, shall be due, in immediately available U.S. funds, thirty (30) calendar days after the Bill Date (the "payment due date"). If the providing Party fails to transmit an invoice within the time period specified above, the payment due date for that invoice will be extended by the number of days it is late.

[] The providing Party will use the same account identification numbers each month, unless it provides the purchasing Party with ten (10) days advance written notice

of any change. If either Party requests an additional copy(ies) of a bill, such Party shall pay the other Party a reasonable fee per additional bill copy, unless such copy was requested due to an error or omission of the providing Party.

[] Except as otherwise specified in this Agreement or provided for under Applicable Law, each Party shall be responsible for (i) all costs and expenses it incurs in complying with its obligations under this Agreement; and (ii) the development, modification, technical installation and maintenance of any systems or other infrastructure which it requires to comply with and to continue complying with its responsibilities and obligations under this Agreement.

[] The providing Party and purchasing Party will identify a contact person for the handling of any questions or problems that may arise during the implementation and performance of the billing for services under this Attachment.

[] Collocation

[] Verizon agrees to provide USOC information that will allow MCI to identify nonrecurring costs associated with building collocation "cages" incurred under this Agreement. Verizon will identify the Collocation nonrecurring costs in the OCC section of the Collocation bill with specific USOCs.